

**WE MAINTAIN  
THRIVING  
NEIGHBOURHOODS  
AFTER  
COMPLETION**



Galliford Try Lifecare



# WHAT IS GALLIFORD TRY LIFECARE?

Galliford Try Lifecare offers everything you would expect from a full maintenance service for individual homes, apartment blocks and communal areas.

We provide:

## **EMERGENCY COVER AND RESPONSIVE REPAIRS**

## **PLANNED MAINTENANCE**

## **LIFECYCLE REPLACEMENTS**

## **UPGRADE PROGRAMMES**

Plus:

## **A BESPOKE CONTRACT**

We can negotiate the service package that suits you: its length and risk-share profile – together with delivery standards, performance targets and continuous improvement protocols.

## **24/7 HELPDESK FOR RESIDENTS AND REGISTERED PROVIDERS**

RP-specific telephone numbers mean we can personalise our response from the very moment you call.

## **THE EFFICIENCY OF A SINGLE DATABASE**

The latest in technology, including handheld devices, means your request can be tracked from your first call through to completion of the repair. At a glance our whole team knows what you need, who'll deal with your request – and when.

## **LOCAL LABOUR**

Because Galliford Try is committed to sustainable communities, we choose to employ local people.



## **HOW WE WILL EXCEED YOUR EXPECTATIONS**

### **EASIER BUDGET PLANNING**

Our long-term contracts can be fixed price

### **MATERIALS CHOICE**

Our properties are designed to minimise future maintenance

### **RESIDENT SATISFACTION**

We endeavour to complete repairs in a single visit

### **DEFECTS PROMISE**

Lifecare swiftly resolves all initial build defects

### **PRICE MATCH**

We'll match or better your current service provider's rates

### **OUTSTANDING SERVICE**

We'll better your current service provider's measurable standards

**WHY WORK WITH US?**

We create sustainable neighbourhoods by increasing resident satisfaction. By maintaining the same homes we build, we deliver better value for money. That might sound really simple. With Galliford Try Lifecare it is.





Galliford Try Lifecare

**COMMITTED TO SUSTAINABLE NEIGHBOURHOODS  
NOW CALL US TO FIND OUT MORE**

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